

How to book an appointment at GP COVID Respiratory Clinic www.nbmphn.com.au/COVIDGPclinics

Hazelbrook General Practice
9 Rosedale Avenue, Hazelbrook
Monday to Friday
0492 818 575

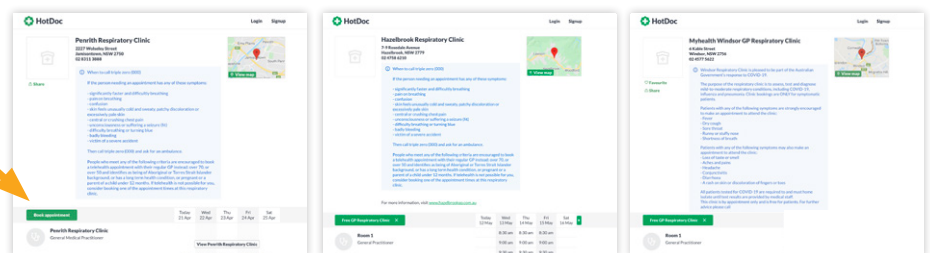
Windsor Clinic
2 Kable St, Windsor
(previously 6 Kable St)
Monday to Friday

**Our Medical Home,
Homemaker Centre**
2227 Walseley Street, Jamisontown
Monday to Friday
8311 3888

1. Select your nearest Clinic.



2. Select Book Appointment for your chosen Clinic.



3. Follow the prompts on screen.

<p>Who are you booking this appointment for?</p> <p><input type="button" value="For myself"/> <input type="button" value="Someone else"/></p>	<p>Have you been seen at this clinic before?</p> <p><input type="button" value="Existing patient"/> <input type="button" value="New patient"/></p>	<p>What is the reason for your appointment?</p> <p><input type="button" value="Free GP Respiratory Clinic"/></p> <p>Not looking for Respiratory? See other options</p>
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4.

Choose your appointment time.

...suffering a seizure (fit)
...or turning blue

...accident

... (000) and ask for an ambulance.

...y of the following criteria are encouraged to book
...ment with their regular GP instead: over 70, or
...being of Aboriginal or Torres Strait Islander
...a long term health condition, or pregnant or a
...ler 12 months. If telehealth is not possible for you,
...e of the appointment times at this respiratory

	Today 21 Apr	Wed 22 Apr	Thu 23 Apr	Fri 24 Apr	Sat 25 Apr
10:00 am		9:00 am	9:00 am	9:00 am	
10:15 am		9:15 am	9:15 am	9:15 am	
10:30 am		9:30 am	9:30 am	9:30 am	

5.

Have you booked with HotDoc before?

NO – Create a HotDoc account by entering your email and choosing a password.

YES – Log in to your account.

Have you booked with HotDoc before?

Yes No

Almost there, create a HotDoc account to book

Email

Password

Re-enter password

☐ I agree to [Terms & Conditions](#), and to HotDoc's use of my information in accordance with its [Privacy Policy](#).

Continue

6.

Follow the prompts on screen to complete your HotDoc account. You will need a mobile to receive a verification code to activate your account.

Your account details

We only provide your information to your clinic. For more information read our [Privacy Policy](#).

First name

Last name

Date of Birth DD MM YYYY

Gender (optional)
Select your gender

Mobile Number

[How is this used?](#)

☒ Keep me logged in on this trusted device

Back Continue

[Go to login](#)
[Need help?](#)

Welcome to HotDoc!

You have successfully registered an account with HotDoc. You are now ready to start booking appointments.

Continue

Further information

Does the person needing this appointment have any of the following more severe symptoms?

- Persistent shortness of breath
- Chest pains
- Suddenly feeling cold with shivering and fever (rigor)
- Persistent sweating
- Persistent fever not getting better after treatment
- Exhaustion

If yes, go to the nearest emergency department (ED) right now, if you can get there safely. Don't drive yourself.

If you can't get to an ED, you're worried or the symptoms change or get worse before getting to the ED, call triple zero (000). Do not drive yourself.

Report to staff immediately on arrival that you or the person you're with could be a suspected case of coronavirus (COVID-19).

If you do not have the symptoms above, proceed to book an appointment

I have read and agree

7.

Follow the prompts on screen which will direct you to the most appropriate action for the symptoms you describe.

Do any of the following apply to the person needing the appointment?

- Significantly faster and difficultly breathing
- Pain on breathing
- Confusion
- Skin feels unusually cold and sweaty, patchy discoloration or excessively pale skin

Yes

No

Do they have these other more severe symptoms?

- Persistent shortness of breath
- Chest pains
- Suddenly feeling cold with shivering and fever (rigor)
- Persistent sweating
- Persistent fever not getting better after treatment
- Exhaustion

Yes

No

If you have not been directed to **call 000**, you will need to finalise your booking.

Your appointment is not booked yet

Are these details correct?

Friday, 24 Apr 2020
9:00 AM (Sydney time)

Penrith Respiratory Clinic
Reason: Free GP Respiratory Clinic (15 min)
Patient: Jane Smith (you)

Penrith Respiratory Clinic
2227 Wolsley Street
Jamisontown, NSW 2750

No, go back

Yes, book now

8.

Your booking details will appear on screen. You must select **Complete Form**.

Appointment Confirmed

Add to Calendar

We now use Mobile Reminders

Our clinic is now using mobile reminders to notify you of your upcoming appointments. Simply click on the link to confirm or cancel or rebook your appointment when you receive your SMS.

View Appointment

HotDoc

Jane Smith
nicole.williams@nbmphn.com.au

Appointments

Appointments

Current History

24 Fri Apr

Penrith Respiratory Clinic
2227 Wolsley Street
Jamisontown, NSW 2750
View Clinic Details

02 8311 3888 Call

Penrith Respiratory Clinic
Free GP Respiratory Clinic

9:00 AM on Friday 24 Apr
Add to calendar

For Jane Smith

Cancel appointment

Appointment confirmed ✓

Patient form
All patients must complete a registration form, click the button below to complete yours

Complete Form

9.

Select the **Respiratory Clinic** applicable to you.

Penrith Respiratory Clinic
Our Medical Home
2227 Wolseley Street, Jamisontown NSW
2750
NSW

Hazelbrook Respiratory Clinic
Hazelbrook General Practice, 9 Roosedale
Avenue, Hazelbrook NSW 2779
Hazelbrook
NSW
Fax: 02 4758 8768

Myhealth Kable St
(Beside Myhealth)
6 Kable St, Windsor NSW 2756
NSW

10.

Complete the Registration Form,
and select **Register** to complete
the process.

Register

Please complete the form below:

Given name * Surname *

Referral source *

Date of birth * Gender * Indigenous status *

Medicare card details *

Patient address line 1 *

Patient address line 2

Suburb * State * Postcode *

Mobile number Phone number

Emergency contact name * Emergency contact phone

Clinic *

Regular GP Name Regular GP Phone

Regular GP Address

Working in health/aged/child care or other education

Do you have any of the following symptoms?

Do you any of the following apply to you?

International travel in 14 days prior to symptom onset

Contact with confirmed/known case in 14 days prior to symptom onset

Allergies

Please read and indicate whether you consent to disclosing your personal information.

Privacy (APPB) Collection Notice

Australian Privacy Principle 5 - Privacy Collection Notice and Consent Form

GP Respiratory Clinics are a public health initiative being established by the Australian Government Department of Health (Department) to assist in the response to the COVID-19 pandemic.

Collection of personal information by the Department

As part of the services being provided to you, the GP Respiratory Clinic will need to collect personal information about you. This information will include your name, date of birth, address, Medicare number, your symptoms and other relevant medical information, information about your occupation and any international travel you have undertaken, whether you wish to identify as an Aboriginal and/or Torres Strait Islander person, and the results of any tests undertaken.

Some of your information will be provided to the Department by the operator of the GP Respiratory Clinic, to assist the Department in responding effectively to the COVID-19 pandemic, surveillance, but not limited to: communication with you, administration of health services, development of public health and welfare, production of research and evaluation reports. Your personal

Register