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## Wentworth Healthcare encourages locals to have their say in their Community Health and Wellbeing Survey

Wentworth Healthcare, the provider of the Nepean Blue Mountains Primary Health Network, is asking the community for their feedback and insights into their individual health experiences across the Blue Mountains, Hawkesbury, Lithgow and Penrith local government areas.

The Community Health and Wellbeing Survey will inform Wentworth Healthcare's 2024 Health Needs Assessment, which will identify areas for improvement, influence health priorities and help ensure that local healthcare services are aligned with the region's health needs.

Wentworth Healthcare is one of 31 Primary Health Networks (PHNs) nationally that receive grants from the Federal Government to improve the efficiency and effectiveness of primary healthcare services in their local regions. PHNs do this by supporting local GPs and other primary healthcare providers to deliver high quality care, establishing and funding non-hospital healthcare services in the community, and improving the local healthcare journey for patients as they move from one health system to another.

Wentworth Healthcare CEO, Lizz Reay, emphasised the importance of gathering feedback from the community, and said that the Survey would focus on key areas such as access to health services, mental health support and the management of long-term health conditions.

"As a PHN, we have an important role in helping improve the health of our region by making it easier for patients to access the health services they need, when they need it," she said.

"This Survey is vital, as it will provide us with a wealth of information about local residents' first-hand health experiences, including where service gaps exist," she added.

Ms Reay highlighted the important role PHNs play in improving local healthcare collaboration and said the Survey would also provide insights into where healthcare coordination could be enhanced.

"We work closely with general practices, other health professionals, hospitals and aged care to better link patients to the services they need," she said.

"Local healthcare collaboration and co-ordination are crucial in making a difference in the overall health and wellbeing of our community, from access to services, to improving their journey in the healthcare system," she added.

"All members of the community are encouraged to complete the survey and to share this opportunity with friends, family and colleagues. The Survey takes approximately 20 minutes to complete and **will close on 20 October 2024**," said Ms Reay.

The Survey can be completed at [nbmphn.com.au/CommunitySurvey](https://nbmphn.com.au/CommunitySurvey). All responses are completely confidential and participants who complete the Survey can also enter a draw to **win one of five \$100 gift cards**.

"We want to hear from a broad spectrum of local residents to ensure the results capture our community's diversity and helps us understand the unique needs of those living within our region," said Ms Reay.

"By participating in this Survey, you will not only contribute towards future health planning but also help improve the quality of health services in our region," she added.



## For interviews or further information contact:

Bess Bosman

**Manager - Media and Government Relations**

T 0438 261 015

E [Bess.Bosman@nbmphn.com.au](mailto:Bess.Bosman@nbmphn.com.au)

**OR**

Krystle Goulding

**Communications & Media Officer**

T 02 4708 8199

E [Krystle.Goulding@nbmphn.com.au](mailto:Krystle.Goulding@nbmphn.com.au)