

**Flow Chart for provision of COVID-19 Oral Antivirals in the Community in the NBM Region**

**Complete Flow Process**

Patient undertakes or receives a positive PCR/RAT

**Positive RAT** – patient logs result in Service NSW App and completes SMS'ed survey sent to phone  
**Positive PCR** – patient completes SMS'ed survey sent to phone

MoH Nurse contacts patient

- Confirms patient responses and checks Oral Antiviral eligibility
- Confirms patients nominated GP for management

Patient logged with Medibank Call Centre via MoH internal processes

- Medibank contacts nominated GP to arrange screening and management of patient

GP assesses patient eligibility for Oral Antivirals against criteria listed on Prescription and Declaration form

- GP emails completed form to HiTH for triage by ID Consultant

ID Consultant triages patient:

- **If approved** ID Consultant will contact patient (or representative) and arrange collection of antivirals from Nepean, Blue Mountains, or Lithgow Hospitals
- **If declined** HiTH will inform GP

**Patient attends GP without logging positive test result**

GP assesses patient eligibility for Oral Antivirals against criteria listed on Prescription and Declaration form

- GP emails completed form to HiTH for triage by ID Consultant

**Flow process for patient aged under 18**

U18 Patient undertakes or receives a positive PCR/RAT and logs result via Service NSW App

MoH Nurse contacts patient

- Confirms patient responses and checks Oral Antiviral eligibility

Patient is referred directly to HiTH

U18 Patient attends GP without logging a positive test result

GP assesses patient and contacts HiTH to discuss eligibility and management options

- GP emails referral to HiTH for triage by ID Consultant

