

A world class health management platform.

Shared care management and real time remote monitoring platform with telehealth capability linking healthcare providers with patients

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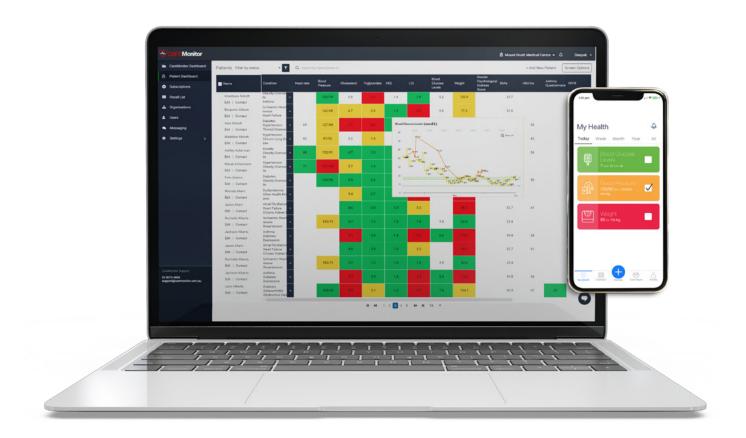
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Overview

CareMonitor® is an enterprise grade, comprehensive, scalable and secure end-to-end cloud based, shared care and population health management software solution with real time remote monitoring & telehealth capability linking healthcare providers with patients. Based on the core principles of Patient Centred Medical Home, it enables healthcare teams to collaborate, proactively manage care and take preventative action. CareMonitor makes it very efficient to coordinate clinical pathways, care planning, medication management and patient engagement. It is compatible with a range of clinical management systems such as Medical Director (Clinical, PracSoft), Best Practice, Zedmed and soon Genie. The platform consists of a clinical back end which is used by healthcare providers and a patient mobile app.



Value Proposition for Population Health Management

- Team based care CareMonitor has a range of tools to securely collaborate, communicate, monitor and manage patient health. It enables seamless coordination of patient care by members of multidisciplinary care teams regardless of their geographical location. An actual use case in Western Sydney is the co-ordination of care involving a GP clinic, Allied Health professionals, local hospital-based specialists and integrated care nurses all using CareMonitor platform for collaboration and unified sharing of information.
- Telehealth CareMonitor has industry leading telehealth capability such as video consultations, SMS, in app messaging and real time remote health monitoring of vital signs. The platform integrates with a range of health devices, such as blood pressure monitors, pulse oximeters, glucometers etc. It can automatically synchronise data from compatible bluetooth enabled devices.
- Servicing rural/remote with optimal patient care and access to allied health CareMonitor platform enables provision of health services to remote communities and makes the services of specialist or allied health professionals accessible independent of where they are located.
- Quality Improvement monitoring and evaluation (PIP QI) CareMonitor's population health management dashboard provides real time insights on patient population. It helps in monitoring patients and identifying care gaps which can be used to improve health outcomes. It includes advanced analytics and reporting to link and aggregate data (including across multiple sites) to provide comprehensive clinical cohort analysis; thereby enabling health systems to respond to areas of high need across a large geography.
- Improve patient experience CareMonitor helps in engaging, educating and empowering
 patients via user friendly mobile app (iOS and Android) so that they can play an active role in
 their own health. Healthcare providers can push health assessment questionnaires (PREMs
 & PROMs), provide educational content and track patient activity between visits to improve
 patient outcomes and deliver care that is personalised to the patient.
- Value to the system (Cost) CareMonitor software platform is highly scalable and can be used to track and manage patients across whole health systems. Use of the software platform delivers value to the health system by making care accessible, proactively identifying at risk patient cohorts and avoiding preventable hospitalisations.



Value for General Practices

- Workflow Efficiency CareMonitor has a range of tools to improve efficiency of clinical workflow such as best practice care plan templates for major disease categories which can be completely customised, ability to quickly add patient groups to recall lists, assign tasks, automate patient reminders, send secure in app messages to patients and make video calls as required.
- Whole patient view and better patient outcomes CareMonitor makes it easy to provide optimal care even when the patient is not in the practice by providing the tools to remotely monitor and manage the patient's health. The dashboard view enables practices to get a whole of patient view and proactively intervene before patient health deteriorates.
- Enhanced patient access CareMonitor improves customer loyalty and makes it easy for patients to access health services whether via video consultations, in app messaging or access to educational resources.
- New service channels for Doctors and General Practice CareMonitor expands revenue streams for General Practices by enabling provision of new non-MBS services such as proactive remote health monitoring, video consultations etc. in addition to streamlining the provision of MBS funded items such as GPMP and TCA.
- Flexible workforce increased provider satisfaction As a cloud-based system CareMonitor is
 accessible from anywhere a user has access to a web browser whether that is on a desktop,
 tablet or even a phone. This makes it very accessible for all the members of the care team
 regardless of whether they are in the general practice, hospital, or out in the community.

Contact Details

If you wish to find out more or arrange a live demonstration of the software, please contact:

Contact Details

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For more information, please contact your Practice Support Officer on **4708 8100**

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Acknowledgements This booklet was developed by CareMonitor, who has given permission for Wentworth Healthcare to reprint for the Nepean Blue Mountains general practices.

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